

Overview of VA Comp and the AEW Process

Presented by YNC Boden, YN1 D'Amato and Scott Sharpe

Common Acronyms

AEW: Audit Error Worksheet

CRDP: Concurrent Retirement Disability Pay

CID: Combined Interface Decoder

CIF: Combined Interface File

GP: Global Pay

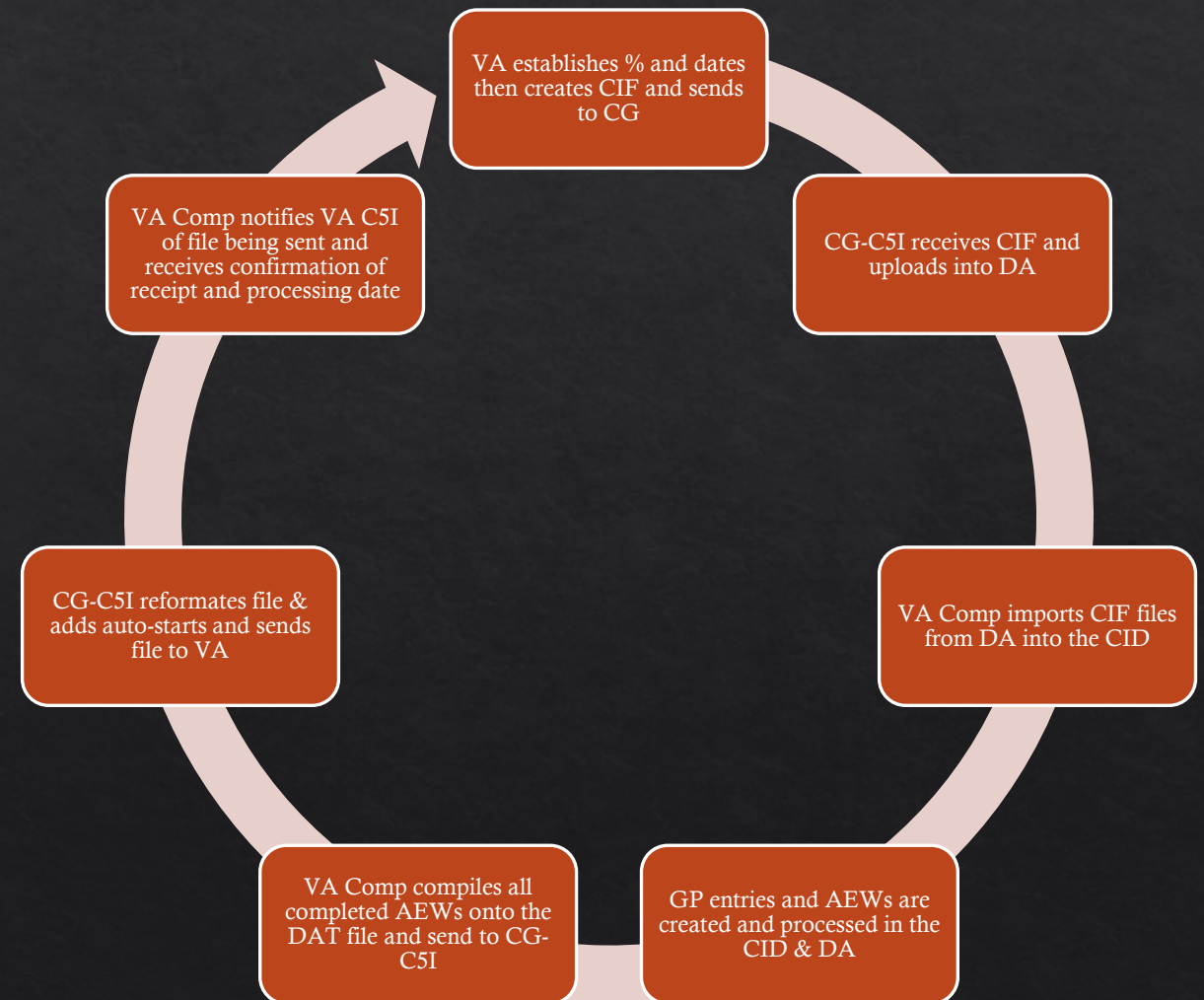
CRSC: Combat Related Specialty Compensation

EABP: Element Assigned By Payee (Debt)

OTPI: One Time Positive Input (Payment)

Introduction and Process Flow

- ◇ 1900-3500 cases open at a time on average
- ◇ 500 hundred cases completed per month on average
- ◇ 600 GP entries completed per month on average
- ◇ 10-15 CRSC cases completed per month on average
- ◇ 6 techs (currently 4), 3 auditors (currently 2)
- ◇ Direct Access, CID, IVANTI, iPERMs as main systems used
- ◇ Frequent CID systems issues, file transfer issues, personnel shortages and changes and DA down times continue to complicate and delay processing



Import Process

- ◆ Twice weekly
- ◆ VA automatically sends a CIF file to C5I on Monday and Wednesday evenings
- ◆ C5I loads the CIF file into DA on Tuesdays & Thursdays
- ◆ VA Comp uploads the CIF from DA into the CID on Tuesdays and Thursdays
- ◆ Can take anywhere between 30 minutes to 2 hours to complete depending on how many staff are on hand to assist with import
- ◆ CID is locked and unusable for use during the import process
- ◆ Required to complete CID maintenance and backup once per month after import which keeps the CID locked down as well

CG_VA_CIF_AL - CG_VA_CIF_AL.pdf	CG_VA_CIF_AL - CG_VA_CIF_AL.PDF	General	05/21/24 11:45AM	1586354	1556523
CG_VA_CIF	LOAD THE VA CIF FILE	General	05/21/24 11:45AM	1586350	1556523
CG_VA_CIDDAT	VA CID EXTRACT	General	05/21/24 11:38AM	1586346	1556518

Name	Date modified	Type	Size
CIF-MegaDAT1_MR_CIF	5/23/2024 11:10 AM	Microsoft Excel C...	19 KB
CIF-MegaDAT2_MR_CIF	5/23/2024 11:10 AM	Microsoft Excel C...	270 KB
CIF-MegaDAT4_MR_CIF	5/23/2024 11:11 AM	Microsoft Excel C...	248 KB
DA-CompRate_MostRecentCIF	5/23/2024 11:11 AM	Microsoft Excel C...	76 KB
DA-DEPN_MostRecentCIF	5/23/2024 11:11 AM	Microsoft Excel C...	61 KB
DA-Disability_CG_MostRecentCIF	5/23/2024 11:11 AM	Microsoft Excel C...	4 KB
DA-Disability_Multiplier_MostRecentCIF	5/23/2024 11:11 AM	Microsoft Excel C...	14 KB
DA-Disability_VA_MostRecentCIF	5/23/2024 11:11 AM	Microsoft Excel C...	179 KB
DA-EABP_MostRecentCIF	5/23/2024 11:11 AM	Microsoft Excel C...	3 KB
DA-Garnishments_MostRecentCIF	5/23/2024 11:11 AM	Microsoft Excel C...	1 KB
DA-Job_MostRecentCIF	5/23/2024 11:12 AM	Microsoft Excel C...	18 KB
DA-MailingAddress_Update	5/23/2024 11:12 AM	Microsoft Excel C...	10,731 KB
DA-Names_Update	5/23/2024 11:12 AM	Microsoft Excel C...	13,330 KB
DA-PBD_ADD_MostRecentCIF	5/23/2024 11:12 AM	Microsoft Excel C...	23 KB
DA-TotalDrills_MostRecentCIF	5/23/2024 11:13 AM	Microsoft Excel C...	1 KB
DA-VA_OTPI_MostRecentCIF	5/23/2024 11:13 AM	Microsoft Excel C...	4 KB

16 items State: Online

GP Entries

- ◆ GP Entries are generated after every successful CIF Import
 - ◆ Averages around 600 entries per month worked by techs and audited
 - ◆ Take priority over AEWs as they can immediately affect pay (potentially causing over or under payments if not completed in a timely fashion)
- ◆ Separate worklist from AEWs or CRSC
 - ◆ These entries do not show on the worklist sent to CCB or reflect in the worklist placement
- ◆ Have to be worked in both DA and the CID
 - ◆ GP entries have to be worked and closed in both systems, adding extra time to each work item
- ◆ Consist of updates to members dependents, CRDP, CRSC or effective award dates
- ◆ Some are already automated by C5I during the import process
 - ◆ Auto-Starts
- ◆ Includes COLA entries once per year

CRDP Eligibility

- ◆ VA Offset
 - ◆ Federal law found at 38 U.S.C. § 5304 and 5305 requires that military retired pay be reduced (off-set) by the receipt of VA Compensation, dollar for dollar, not to exceed RET pay amount. As a result, every retiree's retired pay is reduced by the amount of VA compensation regardless of their VA rating.
- ◆ Concurrent Retirement and Disability Pay
 - ◆ Taxable
 - ◆ No application required
 - ◆ Restores some or all of the VA Offset
 - ◆ Subject to FSPA
- ◆ VA will withhold some of the disability pay pending AEW to verify pay has been correct. Once the AEW is received, the VA will perform their own process and release the "Backpay"
- ◆ Must have 20 yrs time in service and VA rating 50% or higher.
 - ◆ TERA Retirees authorized
 - ◆ Reserves – have a 20-yr letter on file and must wait until age 60 or early RET-1 approval date
 - ◆ Disability Retirement – must have 20 yrs TIS
 - ◆ If Reserve w/ Disability RET, must also apply rule above, will have RET Pay/VA Offset but no CRDP until meeting all requirements
 - ◆ Method "A" - CRDP amount is based on their hypothetical longevity RET PAY
- ◆ Full VA – not eligible for CRDP and their VA Compensation exceeds their RET PAY
- ◆ Not all cases require an AEW

AEW-CRDP cont...

- ◆ Always review the member's two most current DA Disability rows
- ◆ You are looking to match the AEW to the Disability Screen
 - ◆ RCPS = Compensation Rate (RET PAY)
 - ◆ Total VA Waiver Amount = VDAC (VA PAY/OFFSET)
 - ◆ Amount Paid = CRDP

VA Disability Information

Effective Date08/01/2025

Award Date12/01/2024

StatusActive

Change ReasonCIF Update

Disability %100.00

Dual Comp TypeCRDP

Case Number

VADC3831.30

VA Unemployable: ☒

VA SBP Premium Remittance: ☐

Station #VARO17

CRSC VADC Amount

Compensation Rate2771.000000

Time In Service23311

Time for Pay24710

☐ Recalculate CRDP/CRSC

CG Dual Comp Entitlement

☒ CRDP2771.00

☐ CRSC0.00

CRDP/CRSC Calculations

DescriptionUser: SAKKARAJU performed CRDP calculation.

CG/NOAA/PHS

CRDP: 4,180.78

CRSC: 0.00

Subtotal: 4,180.78

VA

Subtotal: 62,368.42

Combined Net

66,549.20

Starting Date [MMYY]: 0206 February 2006

Ending Date [MMYY]: 0725 July 2025

Branch of Service: CG US Coast Guard

Method A N

FS or GARN Y

Totals should calculate correctly for CCP Payments, but you may need to adjust for

Entitlement Month	Gross Pay		VA Only		CRDP and CRSC			CRDP Only		
	RCPS	Method B	Total VA Waiver Amount	Total Award	Net Award	II Code	Type	%	Award Amount	Amount Paid
Apr 2024									2,704.00	
May 2024									2,704.00	
Jun 2024	\$2,704.00		3,737.85	3,737.85	3,737.85	2	CRDP	100%	2,704.00	2,704.00
Jul 2024									2,704.00	
Aug 2024									2,704.00	
Sep 2024									2,704.00	
Oct 2024									2,704.00	
Nov 2024									2,704.00	
Dec 2024	\$2,771.00		3,831.30	3,831.30	3,831.30	2	CRDP	100%	2,771.00	2,771.00
Jan 2025									2,771.00	
Feb 2025									2,771.00	
Mar 2025									2,771.00	
Apr 2025									2,771.00	
May 2025									2,771.00	
Jun 2025									2,771.00	
Jul 2025	\$2,771.00		3,831.30				CRDP			2,771.00

> Data Entry AEW Sendable Audit Calculations Method A Debit Analysis

Accessibility: Investigate

AEW-CRDP cont...

- Review the “AEW” tab and review/validate any debt/credit due from Retirement Pay
- Known rounding error in DEC 2013 shows on this AEW and will need to be corrected

Entitlement Month	Gross Retired Pay	VA Waiver	VA Waiver Adjustment	Retired Net Pay	CRSC or CRDP	CRSC or CRDP %	CRSC or CRDP Award	CRSC or CRDP Paid	CRSC or CRDP Retro	VA Award	VA Paid	VA Withheld	Total Dual Payment Due	Due From Retirement Pay	Due From VA
Mar-09	2,191.00	707.00	0.00	1,484.00	CRDP	50%	974.00	0.00	0.00	1,130.00	1,130.00	0.00	551.00	551.00	0.00
Apr-09	2,191.00	707.00	0.00	1,484.00	CRDP	50%	974.00	0.00	0.00	1,130.00	1,130.00	0.00	551.00	551.00	0.00
May-09	2,191.00	830.00	0.00	1,361.00	CRDP	50%	974.00	0.00	0.00	1,130.00	1,130.00	0.00	674.00	674.00	0.00
Jun-09	2,191.00	810.80	0.00	1,380.20	CRDP	50%	953.00	0.00	0.00	1,106.00	1,106.00	0.00	657.00	657.00	0.00
Jul-09	2,191.00	733.00	0.00	1,458.00	CRDP	50%	871.00	0.00	0.00	1,008.77	1,008.77	0.00	595.23	595.23	0.00
Aug-09	2,191.00	704.00	0.00	1,487.00	CRDP	50%	841.00	0.00	0.00	973.00	973.00	0.00	572.00	572.00	0.00
Sep-09	2,191.00	704.00	0.00	1,487.00	CRDP	50%	841.00	0.00	0.00	973.00	973.00	0.00	572.00	572.00	0.00
Oct-11	2,191.00	1,483.53	0.00	707.47	CRDP	70%	1,461.00	1,460.53	0.00	1,483.53	1,435.31	48.22	48.69	0.47	48.22
May-13	2,307.00	1,537.00	0.00	770.00	CRDP	100%	2,307.00	1,536.00	0.00	2,999.00	2,341.00	658.00	659.00	1.00	658.00
Jun-13	2,307.00	1,537.00	0.00	770.00	CRDP	100%	2,307.00	1,536.00	0.00	2,999.00	2,341.00	658.00	659.00	1.00	658.00
Jul-13	2,307.00	1,537.00	0.00	770.00	CRDP	100%	2,307.00	1,536.00	0.00	2,999.00	2,341.00	658.00	659.00	1.00	658.00
Aug-13	2,307.00	1,537.00	0.00	770.00	CRDP	100%	2,307.00	1,536.00	0.00	2,999.00	2,341.00	658.00	659.00	1.00	658.00
Sep-13	2,307.00	1,537.00	0.00	770.00	CRDP	100%	2,307.00	1,536.00	0.00	2,999.00	2,341.00	658.00	659.00	1.00	658.00
Oct-13	2,307.00	1,537.00	0.00	770.00	CRDP	100%	2,307.00	1,536.00	0.00	2,999.00	2,341.00	658.00	659.00	1.00	658.00
Nov-13	2,307.00	1,537.00	0.00	770.00	CRDP	100%	2,307.00	1,536.00	0.00	2,999.00	2,341.00	658.00	659.00	1.00	658.00
Dec-13	2,341.00	1,561.08	0.00	779.92	CRDP	100%	2,341.00	1,560.00	0.00	3,043.99	2,377.14	666.85	667.93	1.08	666.85
Jan-14	2,341.00	1,560.40	0.00	780.60	CRDP	100%	2,341.00	1,560.40	0.00	3,043.99	2,375.54	668.45	668.45	0.00	668.45
Feb-14	2,341.00	1,560.40	0.00	780.60	CRDP	100%	2,341.00	1,560.40	0.00	3,043.99	2,375.54	668.45	668.45	0.00	668.45
Mar-14	2,341.00	1,560.40	0.00	780.60	CRDP	100%	2,341.00	1,560.40	0.00	3,043.99	2,375.54	668.45	668.45	0.00	668.45
Apr-14	2,341.00	1,560.40	0.00	780.60	CRDP	100%	2,341.00	1,560.40	0.00	3,043.99	2,375.54	668.45	668.45	0.00	668.45
May-14	2,341.00	1,808.55	0.00	532.45	CRDP	100%	2,341.00	1,808.55	0.00	3,043.99	2,375.54	668.45	668.45	0.00	668.45
Jun-14	2,341.00	1,808.55	0.00	532.45	CRDP	100%	2,341.00	1,808.55	0.00	3,043.99	2,375.54	668.45	668.45	0.00	668.45
Jul-14	2,341.00	1,808.55	0.00	532.45	CRDP	100%	2,341.00	1,808.55	0.00	3,043.99	2,375.54	668.45	668.45	0.00	668.45
Aug-14	2,341.00	1,768.65	0.00	572.35	CRDP	100%	2,341.00	1,768.65	0.00	2,993.85	2,285.50	708.35	708.35	0.00	708.35
Sep-14	2,341.00	1,745.55	0.00	595.45	CRDP	100%	2,341.00	1,745.55	0.00	2,964.82	2,233.37	731.45	731.45	0.00	731.45

MBR was initially less than 50% and not eligible

Retroactive change made by the VA; Now 50% and owed CRDP

Review iPERMS and OTPI history; apply corrections to AEW

Effective Date06/25/2009

Award Date06/25/2009

StatusActive

Change Reason

Compensation Rate2191.000000

Time In Service23311

Time for Pay24710

☐ Recalculate CRDP/CRSC

Disability %40.00

VA Unemployable:☐

VA SBP Premium Remittance:☐

Station #VARO17

CRSC VADC Amount

CRDP/CRSC Calculations

CG Dual Comp Entitlement

☐ CRDP0.00

☐ CRSC0.00

Dual Comp Type

Case Number

VADC734.00

Description

Effective Date05/01/2009

Award Date05/01/2009

StatusActive

Change Reason

Compensation Rate2191.000000

Time In Service23311

Time for Pay24710

☐ Recalculate CRDP/CRSC

Disability %40.00

VA Unemployable:☐

VA SBP Premium Remittance:☐

Station #VARO17

CRSC VADC Amount

CRDP/CRSC Calculations

CG Dual Comp Entitlement

☐ CRDP0.00

☐ CRSC0.00

Dual Comp Type

Case Number

VADC830.00

Description

Entitlement Months	Gross Pay		VA Only			CRDP and CRSC			CRDP Only	
	RCPS	Method B	Total VA Waiver Amount	Total Award	Net Award	IJ Code	Type	%	Award Amount	Amount Paid
Aug 2008									0.00	
Sep 2008	\$2,071.00		668.00	784.00	668.00	1		40%	0.00	0.00
Oct 2008	\$2,071.00			784.00	668.00	1		40%	0.00	
Nov 2008									0.00	
Dec 2008	\$2,191.00		707.00	830.00	707.00	1		40%	0.00	0.00
Jan 2009									0.00	
Feb 2009									0.00	
Mar 2009	\$2,191.00			1,130.00	1,130.00	1	CRDP	50%	974.00	
Apr 2009									974.00	
May 2009	\$2,191.00		830.00						974.00	0.00
Jun 2009	\$2,191.00		810.80	1,106.00	1,106.00	1		50%	953.00	0.00
Jul 2009	\$2,191.00		733.00	1,008.77	1,008.77	1		50%	871.00	0.00
Aug 2009	\$2,191.00		704.00	973.00	973.00	1		50%	841.00	0.00
Sep 2009									841.00	
Oct 2009	\$2,191.00		973.00				CRDP		841.00	841.00
Nov 2009									841.00	
Dec 2009									841.00	
Jan 2010	\$2,191.00		973.00				CRDP		920.00	920.00

[7] ▶	.	NEW HISTORY
[8] ▶	.	NEW VA COMP/CRDP/CRSC
[2] ▶	.	NEW COE/ROE
[2] ▶	.	NEW ADDRESS CHGS
	.	NEW FITW/SITW
	.	NEW RETIREE DATA
[2] ▶	.	NEW LEGAL DOCS
	.	NEW GARNISHMENTS
[2] ▶	.	NEW CHILD/SPOUSAL SPT
[2] ▶	.	NEW FSPA

... 2 hours later

Previous AEWs reviewed, iPERMS reviewed, Recons applied, rounding errors corrected.

Before TECH Work

CG/NOAA/PHS	CRDP:	4,180.70	Combined Net	5CG
	CRSC:	0.00		
	Subtotal:	4,180.70		
			66,549.12	
VA	Subtotal:	62,368.42		
Starting Date [MMYY]: 0206 February 2006				
Ending Date [MMYY]: 0725 July 2025				
Branch of Service: CG US Coast Guard				
Method A N				
FS or GARN Y Totals should calculate correctly for				

After TECH Work

CG/NOAA/PHS	CRDP:	0.00	Combined Net	5CG Vers
	CRSC:	0.00		
	Subtotal:	0.00		
			62,373.89	
VA	Subtotal:	62,373.89		
Starting Date [MMYY]: 0206 February 2006				
Ending Date [MMYY]: 0725 July 2025				
Branch of Service: CG US Coast Guard				
Method A N				
FS or GARN Y Totals should calculate correctly for CCP				

AEW-FSPA

- ❖ Former Spouse Protection Act
- ❖ Ordered payments to Former Spouses either a % of RMP or a flat rate
- ❖ Requires audit of FSPA's pay to validate any over/under payments of FSPA
 - ❖ Currently only worked by Auditors
- ❖ Portion of MBR's over/underpayment may be owed to FSPA
- ❖ Payment to FPSA as OTPI
- ❖ Payment to MBR as voucher in off-cycle
 - ❖ Requires IVANTI ticket with voucher, recon, MBR & FSPA AEW for Account Maintenance team to process payment
 - ❖ Ticket sent back to VA Comp once payment processed

AEW-PHS

- ❖ RAS assumed management of Retired PHS Accounts in 2014
- ❖ PHS year of Retirement affects AEW procedure
- ❖ Current to 2014 – Use DA Disability Page
- ❖ 2009-2013 – Pull PHS XMaster Report from DA Query Viewer in excel format and filter
- ❖ 2004-2008 – Look in iPERMS or may have to request records from PHS
- ❖ 2004-2013 requires every month to be validated as the data does not import to the AEW.

NAME: [REDACTED] SSN: [REDACTED]

VA Disability Level: 070 Unemployment Code: 1

Total	Regular	Disability	Frmr Sp	Sp Share
Retired Pay: 5614.00	5614.00	0000.00	0000.00	0000.00
	Taxable	Non-Taxable		
	56140.00	0000.00		

VA Offset 1262.00

Concurrent Receipt		VA Offset			
Code	Total	Taxable	Taxable	Non-Tax	CCR Sp Share
Old CCR: G	0538.00	0538.00	1279.23	0000.00	0000.00
New CCR: G	0533.00	0533.00	1262.00	0000.00	0000.00

Retro Month/Months: 0

Retro Pays/Deducts:	0000.00	0000.00	0000.00	0000.00
Overrides/Reversals:	0000.00	0000.00	0000.00	0000.00

New Rating as of: 09/01/06

**To align with CC Payroll /Split month for VA Comp (8/12/06)

Update MB Date 8/25/06
Reviewed Date 8/27/06 WANG

CG_PHS_XMASTER_NID_PROMPT_1639088601 - Saved

File Home Insert Share Page Layout Formulas Data Review View Help Draw

Calibri (Body) 11

Font

Alignment

2009

A	B	C	D	E	F	I	J
XMaster results by NID	968						
NID	EMPLID	Company Name	Year	Mo	Pay Element	Curr Amt	Stop Date
041408852		PHS Retiree	2009	01	CRDP	1233.00	
041408852		PHS Retiree	2009	01	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	01	VA OFFSET	1409.00	
041408852		PHS Retiree	2009	02	CRDP	1233.00	
041408852		PHS Retiree	2009	02	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	02	VA OFFSET	1409.00	
041408852		PHS Retiree	2009	03	CRDP	1233.00	
041408852		PHS Retiree	2009	03	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	03	VA OFFSET	1409.00	
041408852		PHS Retiree	2009	04	CRDP	1233.00	
041408852		PHS Retiree	2009	04	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	04	VA OFFSET	1409.00	
041408852		PHS Retiree	2009	05	CRDP	1233.00	
041408852		PHS Retiree	2009	05	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	05	VA OFFSET	1409.00	
041408852		PHS Retiree	2009	06	CRDP	1233.00	
041408852		PHS Retiree	2009	06	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	06	VA OFFSET	1409.00	
041408852		PHS Retiree	2009	07	CRDP	1169.00	
041408852		PHS Retiree	2009	07	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	07	VA OFFSET	1333.00	
041408852		PHS Retiree	2009	08	CRDP	1169.00	
041408852		PHS Retiree	2009	08	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	08	VA OFFSET	1333.00	
041408852		PHS Retiree	2009	09	CRDP	1169.00	
041408852		PHS Retiree	2009	09	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	09	VA OFFSET	1333.00	
041408852		PHS Retiree	2009	10	CRDP	1169.00	
041408852		PHS Retiree	2009	10	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	10	VA OFFSET	1333.00	
041408852		PHS Retiree	2009	11	CRDP	1169.00	
041408852		PHS Retiree	2009	11	RETIRED PAY	6276.00	
041408852		PHS Retiree	2009	11	VA OFFSET	1333.00	
041408852		PHS Retiree	2009	12	CRDP	1169.00	

Method A

$$\text{Method A} = \frac{\text{Compensation Rate} \times \text{CG Longevity Multiplier}}{\text{CG Disability Multiplier}}$$

Special Rules for Qualified Career Disability Retirees. The law limits the amount of Chapter 61 Disability Retired Pay that remains subject to the General Waiver Requirement. Specifically, a Career Disability Retiree receiving Title 10, U.S.C., Chapter 61 Disability Retired Pay must waive Chapter 61 Disability Retired Pay, but only to the extent that the amount of Chapter 61 Disability Retired Pay exceeds the amount of hypothetical longevity retired pay to which the member would have been entitled under any other provision of law if the member had not been retired for disability under Title 10, U.S.C., Chapter 61. After application of the limited general waiver requirement, a Qualified Career Disability Retirees will receive their Title 10, U.S.C., Chapter 61 Disability Retired Pay in an amount equal to the dollar amount of hypothetical longevity retired pay. In cases where a Qualified Career Disability Retiree's hypothetical retired pay computation exceeds their Title 10, U.S.C., Chapter 61 Disability Retired Pay (based on percentage of disability), the General Waiver Requirement does not apply.

Applied to Disability Retirees when their Disability Multiplier is greater than their Longevity Multiplier

Calculation is used to identify the max amount of CRDP a Disability Retiree is eligible to receive.

May not restore all of the VA offset.

Disability
Multiplier

Vondasha Henderson
Person of Interest
Empl ID
Empl Record 1

Retirement Pay Components
Find | View 1
First
1-2 of 2
Last

Effective Date	06/27/2016
Retirement Plan	Legacy
CG Longevity Multiplier	0.2083000
CG Disability Multiplier	0.7000000
CSB Reduction Multiplier	0.0000000
Reserve Points Component	0.0000000
Heroism Good Conduct	0.0000000
Final Multiplier	0.7000000
Base Rate	2024.000000
Compensation Rate	2024.000000
Comments	

Multiplier Calculation Details
CG High 36 Avg Months

Entitlement Months	Gross Pay		VA Only			CRDP and CRSC		
	RCPS	Method B	Total VA Waiver Amount	Total Award	Net Award	IA Codes required	Type	%
Feb 2019								
Mar 2019								
Apr 2019								
May 2019								
Jun 2019								
Jul 2019	\$2,127.00	632.93	2,127.00	3,340.50	3,340.50	1		100%
Aug 2019	\$2,127.00	632.93	2,127.00					
Sep 2019								
Oct 2019								
Nov 2019	\$2,127.00	632.93	2,127.00					
Dec 2019	\$2,161.00	643.05	3,393.95	3,393.95	3,393.95	1		100%
Jan 2020								
Feb 2020								

CRSC

HQ WILL
REQUEST CODE
SHEETS FROM
CRSC
APPLICATIONS
RECEIVED

From: Tucker, Cindy H CPO USCG PSC (USA) <Cindy.H.Tucker@uscg.mil>
Sent: Tuesday, June 10, 2025 11:31 AM
To: Sharpe, Scott D CIV USCG PPC (USA) <Scott.D.Sharpe@uscg.mil>
Cc: ARL-SMB-CGPSC-PSD-CRSC <ARL-SMB-CGPSC-PSD-CRSC@uscg.mil>
Subject: VA Rating Sheet

Good afternoon Mr. Sharpe,

Request an updated VA Rating Sheet for:

Gary Tyler 609-20-9562|

Thank you in advance!

V/r,
Cindy H. Tucker
U.S. Coast Guard Health Service Technician
Personnel Service Center
Medical Administration
(202) 795-6484

CRSC cont...

Log in to
VBMS system
which is our
IPERMS

← ↻ 🔍 https://citrixaccess.va.gov/vpn/index_citrix_home.html

United States Coast... VA Access Gateway HCENV5 OneDrive Civilian Pay Portal -... Homepage

VA Citrix Remote Access

When logging into this system you agree to the following:



This U.S government system is intended to be used by [authorized VA network users] for viewing and retrieving information only, except as otherwise explicitly authorized. VA information resides on and transmits through computer systems and networks funded by VA. All use is considered to be with an understanding and acceptance that there is no reasonable expectation of privacy for any data or transmissions on Government Intranet or Extranet (non-public) networks or systems. All transactions that occur on this system and all data transmitted through this system are subject to review and action including (but not limited to) monitoring, recording, retrieving, copying, auditing, inspecting, investigating, restricting access, blocking, tracking, disclosing to authorized personnel, or any other authorized actions by all authorized VA and law enforcement personnel. All use of this system constitutes understanding and unconditional acceptance of these terms.

Unauthorized attempts or acts to either (1) access, upload, change, or delete information on this system, (2) modify this system, (3) deny access to this system, or (4) accrue resources for unauthorized use on this system are strictly prohibited. Such attempts or acts are subject to action that may result in criminal, civil, or administrative penalties.

The enhanced features of ServiceNow and Your IT services online requests will replace email requests to the Enterprise Service Desk. You may access ServiceNow portal at <https://yourit.va.gov> using the Chrome browser. The tool is only available from VA workstations and will work with your Personal Identity Verification (PIV) card, eliminating the need for a username and password. If you have additional questions, please contact Enterprise Service Desk (ESD) at 1-855-673-4357.

Domain\Username:

Domain Password:

[Click here to use Smartcard:](#) 

[Click here to use OKTA:](#)

CRSC cont...

Find, snip,

COPY TO A WORD DOCUMENT

 and then send the code sheet back to HQ.

VBMS Search ▾ Fiduciary Unassociated Documents LCM Unassociated

GARY EZEKIEL TYLER File #: 609209562 ICN: 1031566921V345007 EDPI #: 1106776721

Documents

Hide Filters

Filters Text Search

Keyword +
Military Service Documents +
Period of Service Documents +
Document Views +
Document Title +
Document Category +
Document Type +
Documents Containing Notes +
Keyword (Annotations) +
Annotation Type +
Annotation Status +
Claims +
End Product Code +
Receipt Date +
Storage Date +
File Type +
Line of Business +
Bookmarks +
System Source +
Content Source +
Claimant SSN +

Filter Results
Reset Filters

Showing 1-10 of 104 documents

☐	New Mail ▾	Indicators	Subject ▾	Content Source ▾	Document Title ▾	Document Type ▾	Document Category ▾
☐	New Mail		Tax Abatement Letter	ADG	6d5e543a-3e13-47a8-8a4e-70b7aaba67b1.pdf	Tax Abatement Letter	Correspondence
☐	New Mail		School Age 13,16,18 Letter	ADG	167ebc32-4d8a-44fc-b53f-6954bw2518b1.pdf	School Age 13,16,18 Letter	Correspondence
☐			2024 CLOTHING ALLOWANCE DECISION	Veteran	TYLER 9562.pdf	VA Form 10-8679, Application for Annual Clothing Allowance	Applications
☐				VBMS	20240217103756_da... Award Print		Awards / Disallowance
☐	New Mail		Tax Abatement Letter	ADG	1b11ebca-64a5-477b-8ce1-c33d1c3a461f.pdf	Tax Abatement Letter	Correspondence
☐				VBMS	20231102163552_let... Notification Letter (e.g. VA 20-8993, VA 21-6290 - PCGI)		Correspondence
☐				VBMS	20231102163528_da... Award Print		Awards / Disallowance
☐			Rating Decision - VBMS-R Codesheet		20231031112317 - codesheet.pdf	Rating Decision - Codesheet	Rating Decision
☐			Rating Decision - VBMS-R Narrative		20231031112317 - narrative.pdf	Rating Decision - Narrative	Rating Decision

Items Per Page 10 ▾ Skip to Page Go

CRSC cont...

Rating Decision	<i>Department of Veterans Affairs Veteran Benefits Administration</i>	Page 1 of 5 10/31/2023
[REDACTED]	[REDACTED]	POA DISABLED AMERICAN VETERANS
COPY TO		

ACTIVE DUTY			
EOD	RAD	BRANCH	CHARACTER OF DISCHARGE
04/23/2003	10/22/2007	Navy	Honorable
11/26/2012	09/28/2023	Coast Guard	Honorable

LEGACY CODES			
ADD'L SVC CODE	COMBAT CODE	SPECIAL PROV CDE	FUTURE EXAM DATE
	1	4	None

JURISDICTION: Authorized Review Requested 10/11/2023

ASSOCIATED CLAIM(s): 930; Rating Control; 10/11/2023

SUBJECT TO COMPENSATION (LSC)

9411	POSTTRAUMATIC STRESS DISORDER WITH MODERATE BIPOLAR DISORDER [PTSD - Non-Combat/Stressful Event] Service Connected, Gulf War, Incurred Static Disability 100% from 09/29/2023
5276	PES PLANUS WITH PLANTAR FASCIITIS, BILATERAL FEET Service Connected, Gulf War, Aggravated Static Disability 50% from 09/29/2023
6847	OBSTRUCTIVE SLEEP APNEA Service Connected, Gulf War, Incurred Static Disability 50% from 09/29/2023
5201	LEFT SHOULDER STRAIN Service Connected, Gulf War, Incurred Static Disability 20% from 09/29/2023
5237	CERVICAL STRAIN Service Connected, Gulf War, Incurred



CRSC cont...

Receive board
determination /
APPROVAL/DENIAL
LETTER FROM HQ

C25-006 Tyler



Tucl

To Sharpe, Scott D CIV USC6/23/2021

Retention Policy Non-Capsto Expires 6/21/2035
Signed By cindy.p.holbeck@uscg.mil

Follow up. Completed on Tuesday, July 1, 2025.
You forwarded this message on 7/1/2025 9:39 AM.

- USCG CRSC Board Determination - T...
.pdf File
- USCG CRSC Approval Letter - Tyler.pdf
.pdf File

Good afternoon Mr. Sharpe,

The attached CRSC case is ready for your
review and stamp date.

V/r,
Cindy H. Tucker
U.S. Coast Guard Health Service Technician
Personnel Service Center
Medical Administration
(202) 795-6484

CRSC cont...

APPROVAL OR DENIAL LETTER

U.S. Department of
Homeland Security

United States
Coast Guard



Commander
United States Coast Guard
Personnel Service Center

US Coast Guard Stop 7200
Personnel Service Center
2703 Martin Luther King Jr. Ave SE
Washington, DC 20593-7200
Staff Symbol: PSC-PSD-MED
Email: ARL-SMB-CGPSC-PSD-
CRSC@uscg.mil

1800

LTJG [REDACTED] USCG Reserves (Ret)

Last Four: [REDACTED]

Dear LTJG [REDACTED]

We have concluded our review of your application for Combat-Related Special Compensation (CRSC), received by this office on 11 Nov 2024. Based on a preponderance of the evidence in your application, the CRSC Board has determined that the VA-rated disability listed in your application meets the overall criteria for CRSC in accordance with 10 U.S.C. 1413a and/or Coast Guard Authorization Act of 2015. Accordingly, your request is approved for the medical conditions claimed in your application.

Based on a preponderance of the evidence in your application, the CRSC Board considered whether each disability that is currently rated by the Department of Veterans Affairs (VA) is "combat-related" within the meaning of CRSC. To be "combat-related", you must establish by a preponderance of the evidence that your disability was incurred as a direct result of armed conflict; while engaged in hazardous service during an armed conflict; in the performance of duty under conditions simulating war; or through an instrumentality of war. Military job-related injuries which were not cause by a specific "combat-related" incident, although service-connected, are not "combat-related." The details of the decision in your case are shown in enclosure 1.

To qualify for CRSC, the "combat-related" percentage must be at least 10%. Your combined VA disability rating for the **conditions listed** in your application is 100% and of this, 100% is determined to be "combat-related."

We do not add the individual percentages of each condition to determine your combat rating. We use the VA's combined rating table that considers the effect from the most serious to the least serious conditions. Enclosure 1 only summarizes the conditions for which you requested evaluation on your DD Form 2860 to determine CRSC eligibility. We understand that you may have other conditions that have been rated by the VA.

CRSC-BARRING ACT NO LONGER APPLIES

LETTER CONTINUED

The law, 31 U.S.C. 3702, only authorizes the Coast Guard to pay you for the six-year period prior to the date of receipt of your application. Your application was received on 11 Nov 2024. Enclosure (2) is sent to you as required by subsection (b) of 31 U.S.C. 3702.

The effective dates in enclosure 1 are provided for Pay and Personnel Center (PPC) to adjust your retired pay accordingly. Please be advised that CG PPC may adjust these dates according to the date that VA compensation was withheld from retired pay. No further action is required on your part to affect payment.

VA Records reviewed by the CRSC Board indicate the applicant:

Is entitled to Special Monthly Compensation (SMC) since 01 Oct 2023.

CG PPC (ras) will process your initial CRSC award within 120-180 days from the date of this letter. After the initial CRSC award has been established, a retroactive review will be completed to determine if there is any adjustment due. This review should be completed in 120-180 days after the initial CRSC award has been processed.

CRSC cont...

PULL A
TARGET
FROM VA
SHARE

Corporate Award and Rating Data

File Help

Person Military Claims/Denials Award/Ratings PreConvsn Master Rcd

File Nbr [REDACTED] Name [REDACTED]

General Information Award Information Rating Information Additional Rating Decisions EVR Information Income/Expenses/Net Worth VR&E Information

Veteran Name [REDACTED] Beneficiary Name [REDACTED]

Benefit Type Compensation/Pension Live Beneficiary Type Primary Beneficiary

Pay Status Authorized

Reqstd Frequency [REDACTED] Frequency Type Monthly Receivables Balance

Retroactive Date [REDACTED] Last Paid Date 09/01/2025 Deductions Balance

Audit Related A/R [REDACTED] IG Reference Num [REDACTED] Proceeds Balance

Adaptive Auto Payment N

Asterisk Indicates Additional Information-Click On Row To View

Type	Description	Discovery Date	Bal Amt

Asterisk Indicates Additional Reasons-Click On Row To View.

Efctv Dt	Reason(s)	Entitlement	AA/HB	Spouse	MC	HC	SC	P	Total	CRDP	CRSC	Net Award	W/thhld Total	C
06/07/2041	Minor Child	Disability		[REDACTED]	0				\$4,638.12	\$0.00	\$0.00	\$4,638.12		
09/07/2037	Minor Child	Disability		[REDACTED]	1				\$4,794.56	\$0.00	\$0.00	\$4,794.56		
08/18/2035	Minor Child	Disability		[REDACTED]	2				\$4,900.70	\$0.00	\$0.00	\$4,900.70		
06/24/2032	Minor Child	Disability		[REDACTED]	3				\$5,006.84	\$0.00	\$0.00	\$5,006.84		
11/14/2026	Minor Child	Disability		[REDACTED]	4				\$5,112.98	\$0.00	\$0.00	\$5,112.98		
12/01/2024	Cost of	Disability		[REDACTED]	5				\$5,219.12	\$0.00	\$0.00	\$5,219.12		
12/01/2023	Cost of	Disability		[REDACTED]	5				\$5,091.81	\$0.00	\$0.00	\$5,091.81		
10/01/2023	Original	Disability		[REDACTED]	5				\$4,933.93	\$0.00	\$0.00	\$4,933.93		

08/22/2025 12:53 PM Production Print Return to Selection Ready Exit

CRSC cont...

DEPENDENTS
MAKE A
DIFFERENCE
WITH CRSC!!!!

Corporate Award and Rating Data

File Help

Person Military Claims/Denials Award/Ratings PreConvsn Master Rcd File Nbr Name

General Information Award Information Rating Information Additional Rating Decisions EVR Information Income/Expenses/Net Worth VR&E Information

Veteran Name Beneficiary Name
Benefit Type Compensation/Pension Live Beneficiary Type Primary Beneficiary
Pay Status Authorized

Reqstd Frequency Frequency Type Monthly Receivables Balance
Retroactive Date Last Paid Date 09/01/2025 Deductions Balance
Audit Related A/R IG Reference Num Proceeds Balance

Adaptive Auto Payment [N]

Asterisk Indicates Additional Information-Click On Row To View

Type	Description	Discovery Date	Bal Amt

Asterisk Indicates Additional Reasons-Click On Row To View

Type	Description	Deduct Amt	Bal Amt

Type	Description	Bal Amt

Effctv Dt	Reason(s)	Entitlement	AA/HB	Spouse	MC	HC	SC	P	Total	CRDP	CRSC	Net Award	Wthhld Total
06/07/2041	Minor Child	Disability			0				\$4,638.12	\$0.00	\$0.00	\$4,638.12	
09/07/2037	Minor Child	Disability			1				\$4,794.56	\$0.00	\$0.00	\$4,794.56	
08/18/2035	Minor Child	Disability			2				\$4,900.70	\$0.00	\$0.00	\$4,900.70	
06/24/2032	Minor Child	Disability			3				\$5,006.84	\$0.00	\$0.00	\$5,006.84	
11/14/2026	Minor Child	Disability			4				\$5,112.98	\$0.00	\$0.00	\$5,112.98	
12/01/2024	Cost of	Disability			5				\$5,219.12	\$0.00	\$0.00	\$5,219.12	
12/01/2023	Cost of	Disability			5				\$5,091.81	\$0.00	\$0.00	\$5,091.81	
10/01/2023	Original	Disability			5				\$4,933.93	\$0.00	\$0.00	\$4,933.93	

08/22/2025 12:53 PM Production Print Return to Selection Ready Exit

CRSC cont...

BOARD DETERMINATION LETTER

Coast Guard Combat-Related Special Compensation (CRSC) Board Determination

Rank/Rate/Member Name: LTJG [REDACTED] Matter # C25-006__

EMPLID/last 4 SSN: [REDACTED] Date Received: 11 Nov 2024__

Any Previous CRSC requests? Yes, C24-017

CRSC Board Members:

[REDACTED]	[REDACTED]	[REDACTED]
------------	------------	------------

Conditions requested for CRSC:

CRSC Effective Date	VA Diagnostic Code	Short description	VA disability rating (%)	Impairment Cause	Combat-Related (Y/N)	CRSC Category (See Table 1)
01 Oct 2023	9411	Post Traumatic Stress Disorder with Moderate Bipolar Disorder	100%	Underway Operations	Y	HS

Comments (if no, specify why not): Member claims the above diagnosis was caused while in JIATF South counter drug law enforcement/drug interdictions. Member states he was responsible for assisting with medical casualties at sea. Member states this particular casualty resulted in the unfortunate loss of life of a drug smuggler due to sustain a severe head injury during an attempt to jettison bales of illicit narcotics during rough seas. He was brought onboard the vessel for the HS and I to provide life-saving medical aid, but they were unsuccessful in the attempt and this was a very traumatic experience.

In review of documentation provided by the member:

- Medical documentation from Laurel Ridge Treatment Center dated 18 April 2022 states "he reports history of being exposed to traumatic experiences while being engaged in certain rescue operation."
- Medical documentation from Laurel Ridge Treatment Center dated 21 March 2022 states "Reports he thought the Coast Guard would be different but he finds himself picking up bodies out of the water which has triggered him."
- US Coast Guard DD214 states "retirement certificate issues" proving member retired from the US Coast Guard.
- Department of Veterans Affairs Rating Sheet dated 31 Oct 2023, VA file number 609 20 9562 states Post Traumatic Stress Disorder with Moderate Bipolar Disorder.

Summary

CRSC Effective date	Individual percentage	Total percentage
01 Oct 2023	9411 – 100% (Approved)	Total – 100%

CRSC cont...

MATCHING UP DEPENDENTS, IT MATTERS!



U.S. Department
of Veterans Affairs

DISABILITY COMPENSATION-BASIC RATES

SMC 136.06

Entitlement Codes: 01, 11, 21, 31, 41, 51, 61, 71, and 91

PL ...
Effective 12/1/2024 (2.5%)

Dep Code	Dep Status	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%	Dep Code	Dep Status
0	Veteran	175.51	346.95	537.42	774.16	1102.04	1395.93	1759.19	2044.89	2297.96	3831.3	0	Veteran
10	V-S			601.42	859.16	1208.04	1523.93	1908.19	2214.89	2489.96	4044.91	10	V-S
11	V-S-1C			648.42	922.16	1287.04	1617.93	2018.19	2340.89	2630.96	4201.35	11	V-S-1C
12	V-S-2C			679.42	964.16	1340.04	1680.93	2092.19	2424.89	2725.96	4307.49	12	V-S-2C
13	V-S-3C			710.42	1006.16	1393.04	1743.93	2166.19	2508.89	2820.96	4413.63	13	V-S-3C
14	V-S-4C			741.42	1048.16	1446.04	1806.93	2240.19	2592.89	2915.96	4519.77	14	V-S-4C
Each Additional Child				31	42	53	63	74	84	95	106.14	Each Additional Child	
Each additional schoolchild (see footnote a)				102	137	171	205	239	274	308	342.85	Each additional schoolchild (see footnote a)	
81	V-1C			579.42	831.16	1173.04	1480.93	1858.19	2158.89	2425.96	3974.15	V-1C	81
82	V-2C			610.42	873.16	1226.04	1543.93	1932.19	2242.89	2520.96	4080.29	V-2C	82
83	V-3C			641.42	915.16	1279.04	1606.93	2006.19	2326.89	2615.96	4186.43	V-3C	83
84	V-4C			672.42	957.16	1332.04	1669.93	2080.19	2410.89	2710.96	4292.57	V-4C	84

CRSC cont...

[illegible]

CRSC cont...

CRSC CRITERIA

U. S. Coast Guard
Pay & Personnel Center (PPC)
Procedures for Processing
Combat Related Special Compensation (CRSC)

Introduction:	This document will provide the history of CRSC as well as the steps that need to be taken before CRSC Compensation can be processed in Global Pay (GP) disability.
History	Combat Related Special Compensation (CRSC) for certain disabled Uniformed Service Retirees has been codified in law at section 1413a, title 10, United States Code. The law was enacted December 2, 2002. No CRSC is payable for any month prior to June 2003. Directives and briefs are attached for complete reading.
Dates to Remember	- June 2003-CRSC is first implemented-payable to: those who: - Those who currently have a combined VA disability rating of at least <u>10%</u> disability and have been awarded a <u>Purple Heart</u>, or - Those who currently have a combined VA disability rating of at least <u>60%</u> disability <i>20 yrs. If less than 20 yrs NO, not ret. 2008</i> - Reservists must have at least <u>7200</u> points to be eligible - Retirees entitled to un-employability paid at the 100% rating if Their combined VA disability rating is at least 60% or higher <u>SMC codes payable</u> - January 2004-the following criteria have been changed or added: - Those who currently have a combined VA disability rating of at least <u>10%</u> - Retirees are entitled to be paid with <u>dependants</u> - Reservists entitled to CRSC if they have <u>completed 20</u> Satisfactory years of service versus 7200 points. - Chapter 61 Title 10- <u>Disability</u> retirees who have a retired pay multiplier not less than 50% (<u>at least 20 years</u> of AD service) - January 2008-the following criteria have been added: - Chapter 61 Title 10 <u>Disability</u> retirees with <u>fewer than 20 years</u> of AD service - Temporary early retirement authority (<u>TERA</u>) retirees

DAT File Process

- ❖ Occurs twice a month: Second and Last Wednesday of the month
- ❖ Completed AEW data is pulled from the CID and into an Excel document and then formatted
- ❖ Once properly formatted the Excel document is sent to C5I via email for processing
- ❖ C5I then reformats and adds in auto-start data and sends it back via email to VA Comp and to the VA via SFTP or via the cloud
- ❖ VA Comp then notifies the VA tech team of its transmission and receives an email in return confirming receipt and date it is scheduled to be ran and uploaded into their system for processing
- ❖ DAT file must be sent to C5I by 1200, and additional cases cannot be closed in the CID until the next day once the DAT file is sent

[illegible]

Verify the DAT File matches cases closed in CID

A	B	C	D	E	F	G	H
EMPLID	LAST_NAME	CG_Owed	VA_Owed	Case_Closed_Date	Manual_Case_Import	CLOSED IN CID	MATCHED
		\$14,213.26	\$26,973.75	13-Aug-25	FALSE	26973.75	TRUE
		\$0.00	\$2,339.05	05-Aug-25	FALSE	2339.05	TRUE
		\$0.00	\$3,609.50	05-Aug-25	FALSE	3609.5	TRUE
		\$0.00	\$5,114.38	05-Aug-25	FALSE	5114.38	TRUE
		\$0.00	\$18,380.82	04-Aug-25	FALSE	18380.82	TRUE
		\$6,098.88	\$4,898.31	06-Aug-25	FALSE	4898.31	TRUE
		\$0.00	\$5,353.40	06-Aug-25	FALSE	5353.4	TRUE
		\$0.00	\$12,804.43	06-Aug-25	FALSE	12804.43	TRUE
		\$1,696.37	\$25,263.52	13-Aug-25	FALSE	25263.52	TRUE
		\$2,737.62	\$24,702.24	13-Aug-25	FALSE	24702.24	TRUE
		\$18,036.92	\$44,622.03	13-Aug-25	FALSE	44622.03	TRUE
		\$13,280.38	\$37,360.62	13-Aug-25	FALSE	37360.62	TRUE
		\$6,835.28	\$11,219.57	13-Aug-25	FALSE	11219.57	TRUE
		\$0.00	\$1,339.50	05-Aug-25	FALSE	1339.5	TRUE
		\$838.28	\$8,490.32	13-Aug-25	FALSE	8490.32	TRUE
		(\$2,335.36)	\$15,279.42	08-Aug-25	FALSE	15279.42	TRUE
		\$3,394.93	\$1,379.52	13-Aug-25	FALSE	1379.52	TRUE
		\$1,789.15	\$1,806.09	13-Aug-25	FALSE	1806.09	TRUE
		\$864.71	\$5,836.69	13-Aug-25	FALSE	5836.69	TRUE
		< >		ON DAT	CLOSED IN CID	+	

DAT File sent to VA

	VA_DAT_File_20252901_073601_mer	+
File	Edit	View
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Reports

◆ **VA Audit Report**

- ◆ Ran twice a month to catch and correct differences between CIF imports and DA Disability page

◆ **VA Offset Deduction Report**

- ◆ Ran prior to finalize to ensure all entered data is correct and OTPIs are entered into DA

◆ **CRDP Erroneously Paid Report**

- ◆ Ran quarterly to verify there are no non-eligible CRDP members receiving CRDP

◆ **RSV Age 60 Report**

- ◆ Ran quarterly (covering the coming quarter) to ensure reservist turning 60 and are eligible for CRDP have it started/running

◆ **Retro-CRDP Report**

- ◆ Ran quarterly to ensure correct payment of CRDP

◆ **PHS X Master Report**

- ◆ Ran situationally when a PHS member from 2009-2014 has a VA pay issue

Inquiries and Feedback

- ◆ Tickets are completed on Wednesday's unless otherwise directed or there is a time sensitive ticket (Call Back Requests)
- ◆ VA Comp Team receives and completes 15-30 tickets per week
- ◆ Majority of tickets are AEW/CRSC status updates
- ◆ Second largest amount of tickets are questions about the AEW process itself/timeline
- ◆ Remaining tickets are questions about CRDP entitlement

VA Comp-Automation Project

- ◆ Beginning in 2018 with identifying and writing up system requirements.
- ◆ In 2022 programming work began and the project was financed.
- ◆ Since 2023, PPC-RAS has had weekly work sessions and AD HOC meetings for the project.
- ◆ Implementation is scheduled for the end of September of 2026.
- ◆ 10-15% of the ancillary and subsequent programming will be completed after the “go live” date.

Automation Project-What Can We Expect?

- ◇ GP entries will be fully automated upon import of the CIF
 - ◇ Freeing up 1-2 day's worth of work time for every tech and auditor per week
- ◇ Import time will be minimal with no down time for techs or auditors during import
 - ◇ Simple one click of a button in DA to generate new AEWs from CIF with no locked system allowing techs and auditors to keep working while it occurs which removes 2-6 hours per week per tech & auditor of system downtime
- ◇ DAT File transfer time will be minimal
 - ◇ Will no longer require exporting data from the CID and several emails back and forth between VA Comp-C5I and the VA freeing up 30 minutes to an hour twice per month for the auditor and should remove the limitation to close cases in the system on the day the DAT file is generated
- ◇ Reduction of manual touch points during OTPIs, and EABPs, reducing potential human error
 - ◇ Should auto populate OTPIs & EABPs from the AEW worksheet so manual entry is not required
- ◇ More time available for processing AEWs which will decrease turn around times and reduce customer complaints
 - ◇ Goal of achieving 90 day turn around time vice current 180
- ◇ Less overall system down time due to being within DA
- ◇ Programming scripts will be run prior to data loads eliminating redundant case work

Questions?